

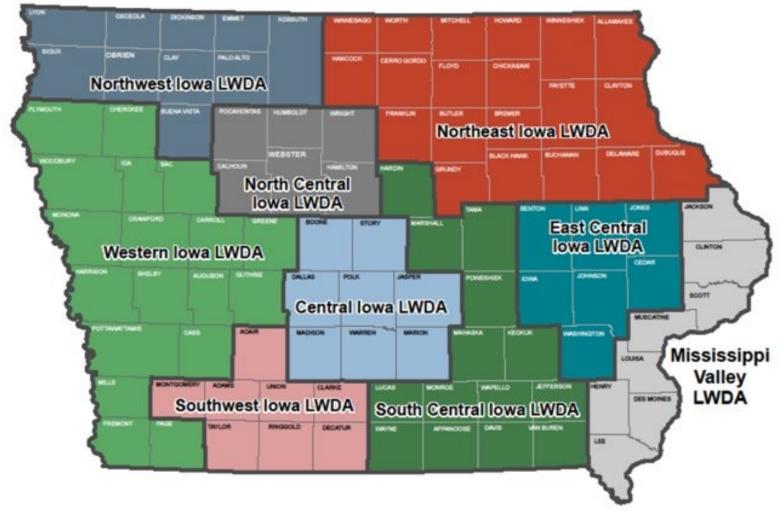
Workforce Development + Economic Development = Community Prosperity

October 12, 2022

What is a workforce Development Board?



Iowa's Public Workforce System



Problem



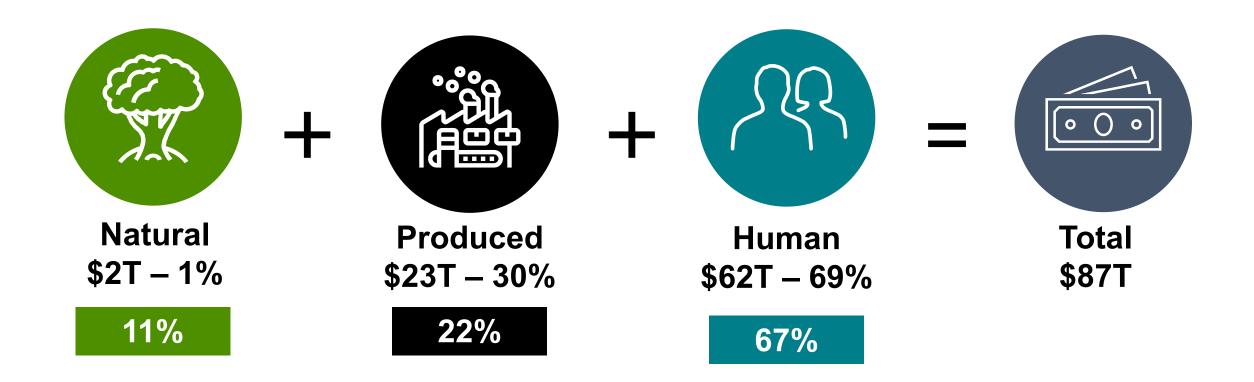
Workforce Boards are not treated as leaders in their communities because they are unknown or seen as program managers.



Why should it matter to Economic Developers?



Workforce Wealth





Business Location Decision

Workforce Development

Tax Incentives

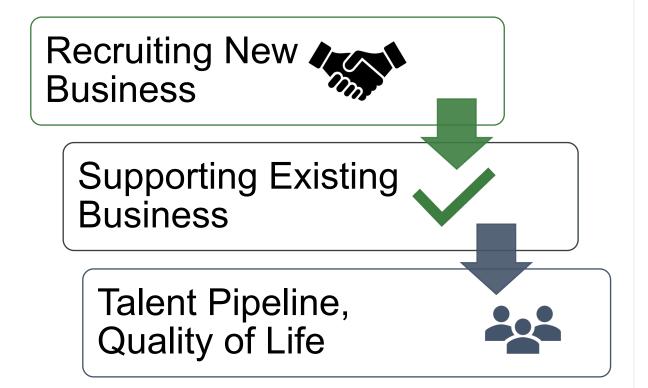
Low Cost of Business

Transportation

Quality of Life



New Economic Era

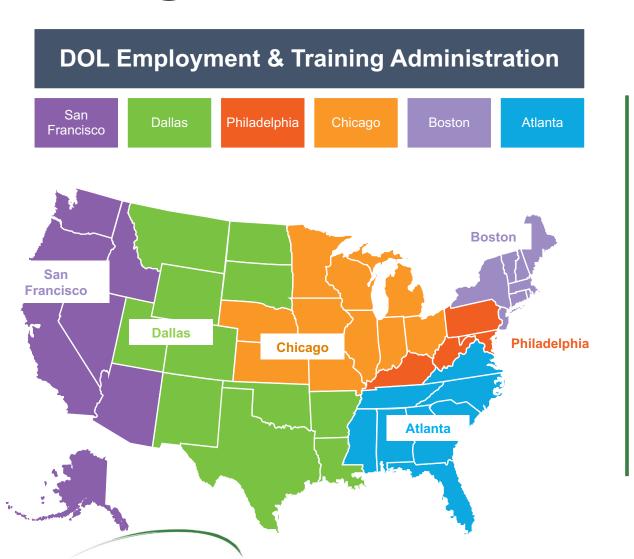






System Similarities

Regional Offices



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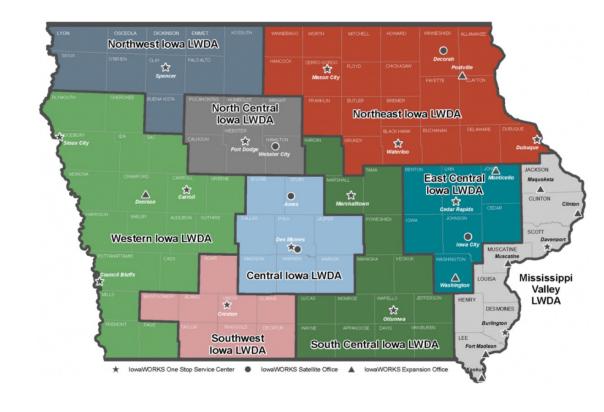


Regional Offices/Areas

Councils of Government

NWIPDC NIAGOG UERPC INRCOG MIDAS SIMPCO **ECIA** REGION 6 REGION XII **ECICOG** DMAMPO/CIRTPA* SWIPCO BSRC MAPA AREA 15 SICOG SEIRPC CHARITON VALLEY * Not a COG

Local Workforce Development Boards



Similar Services







Resources

Solutions

Funding



Leadership

Each board is required to establish a set of qualifications for the position of director that ensures the individual selected has the requisite knowledge, skill, and abilities to meet identified benchmarks and assist in carrying out the functions of the board.

Knowledge

- Robert's Rules of Order
- Sunshine Laws, Procurement
- · OMB circulars, contracting
- Industry knowledge
- Human resources
- Fiscal management

Skills

- Public speaking, negotiation
- Project management, staff development
- Problem solving
- Read and interpret laws and regulations
- Grant writing
- Leadership
- Organizational
- Strategic planning

Abilities

- Effective verbal and written communication
- Relationship building
- Multitasking
- Decisive
- Consensus building



System Differences



Role Clarity

Economic

- The range of activities, policies, and programs of a state, a region, or a municipality used to create conditions that enable long-term economic growth.
- Implementation of business development and quality of life policies that influence the growth and restructuring of a region to improve its overall economic well being.

Workforce

- The range of activities, policies, and programs used to create, sustain and retain a viable workforce that can support current and future business and industry. This may include education and training, job matching and employer engagement.
- Coordination of skills development initiatives that prepare individuals for current and future occupations, giving businesses the human capital necessary to meet demand



Required Plans

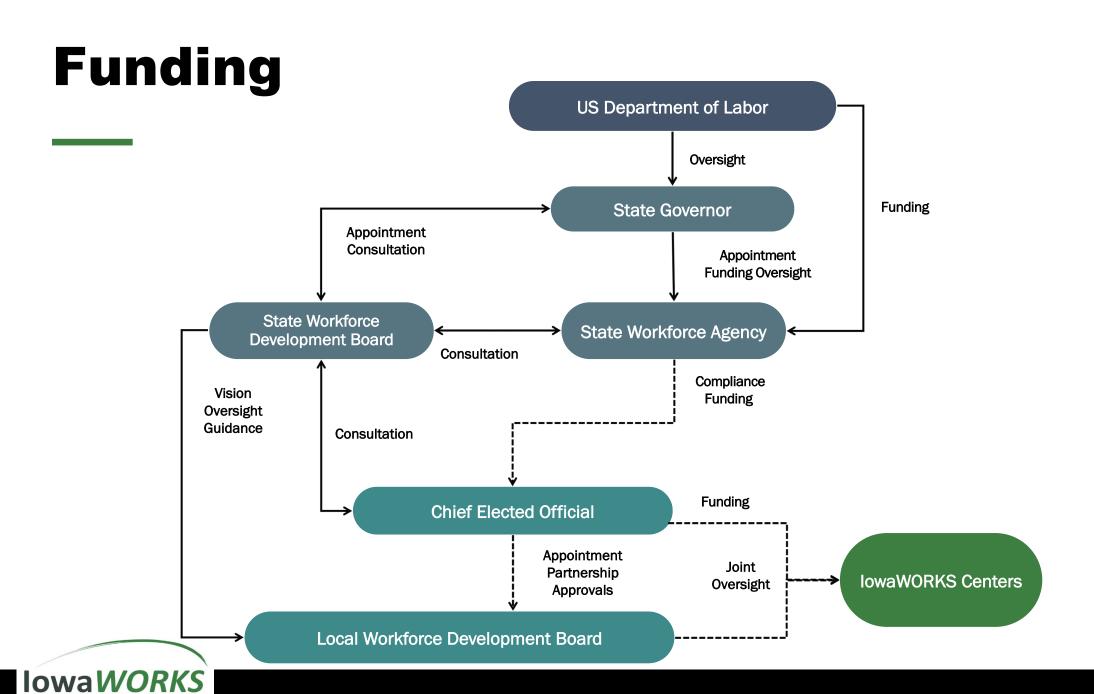
Economic

- Inventory and needs assessment of regional infrastructure
- Labor supply
- Cultural and fine arts resources
- Housing
- Primary health care services
- Natural resources, conservation, and recreational facilities
- Region-wide development opportunities

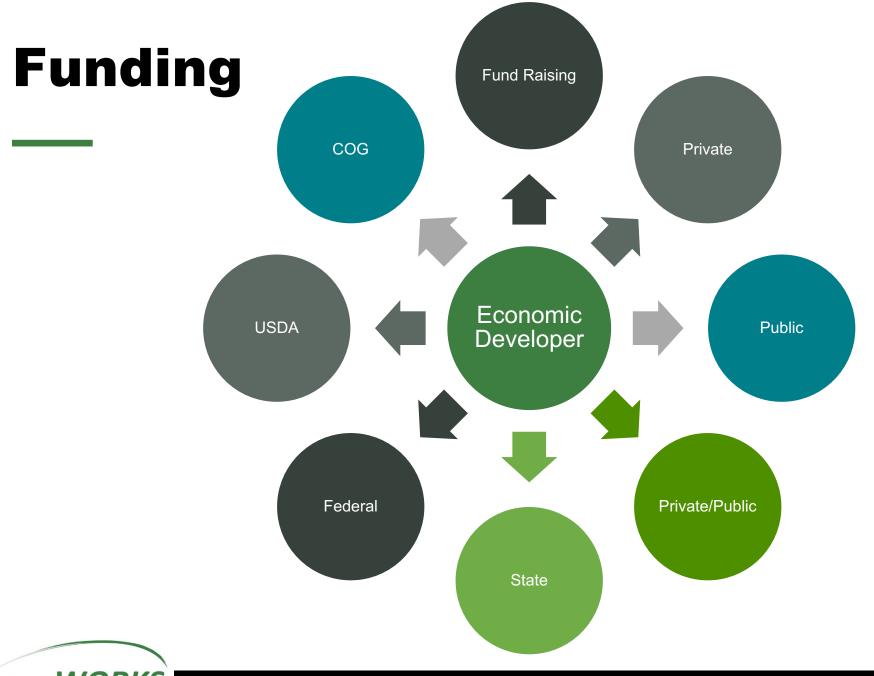
Workforce

- Existing and emerging in-demand industry sectors and occupations
- Employment needs of employers
- Knowledge and skills needed to meet employer needs
- Employment and unemployment data
- Labor market trends
- Education and skill levels of the workforce
- How the board will coordinate workforce development programs with economic development.





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Workforce Ecosystem A + B = 3

What is WIOA?

Workforce Innovation Opportunity Act

Legislation designed to govern services that help job seekers and workers access employment, education, training and support services needed to succeed in the labor market, and match employers with skilled workers needed to compete in the local and global economy.



State Workforce Board

Responsibilities

- Set statewide vision for workforce development system
- Ensure continuous improvement of the system
- Engage businesses and other stakeholders to achieve the WIOA vision

Membership

- Business 51% minimum representation
- Labor organizations and workforce representatives
- State agencies in workforce system
- Elected officials: state and local
- Community based organizations



Recent State Changes

Launch New Divisions - Deputy Director of Employment and Training, Sherri Behrendt

Business Engagement

- Division Administrator, Tim Goodwin
- Deputy Division Administrator,
 Kathy Anderson

Workforce Training and Education

- Jared Baldwin, Division Administrator

Programs Moved

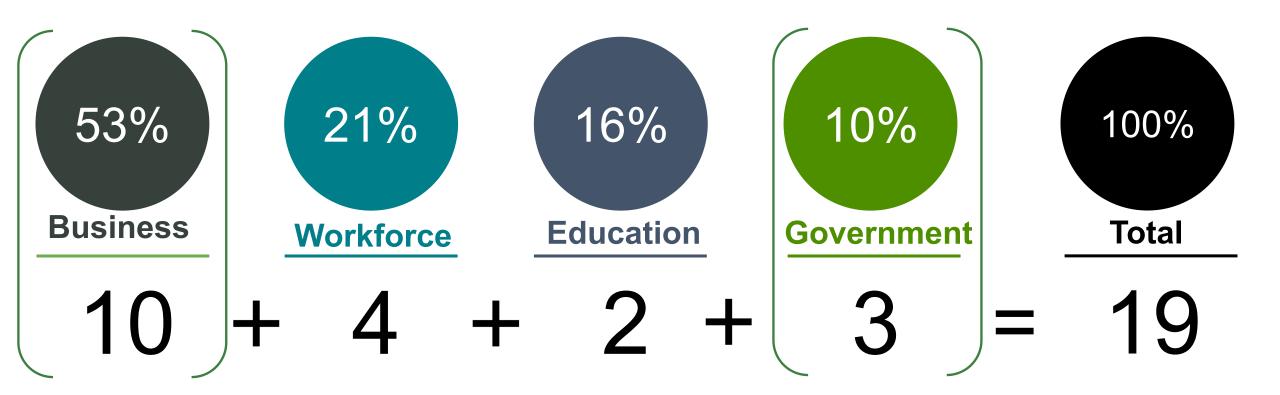
15(b) and (c) programs
260 E, F, and G
Industry Sector Partnerships
Work-Based-Learning
Intermediary Network

Goal – lowa's One Stop Shop

IWD Business Services Website
Request a visit from the team



Local Board





Purpose

Manage resources to deliver excellent customer centered service

Convene workforce stakeholders to align workforce system

Strategize and lead efforts to design the local workforce system

Optimize regional economies to develop sector strategies and career pathways

Manager Convener Strategist Optimizer



Demand driven approach **Product Quality Assurance Market Demand Business** Provider Small Business K-12 Public Schools Medium Business Post Secondary Institutions Large Business **Private Career Schools** • Business Associations American Job Centers

O Job Chambers Community Based Orgs. Seeker Manufacturer Economic Dev. Orgs. Customer **Non-Profit Organizations ()** Tourism Bureaus **Government Agencies ()** Other Service Providers Iowa WORKS

South Central Workforce Area

Serving Employers

Exploring and Building



Surviving Slow Down



Expanding and Developing

Worker Training / Work-Based Learning

- Iowa Jobs Training Program (260E, F,G)
- Registered Apprenticeship Development Fund (15B/15C)
- Last Dollar Scholarship
- Iowa Student Internship Program
- Summer Youth Internship Program
- Employers' Council of Iowa (ECI) Training Initiatives

Transition and Layoff Aversion

- Rapid Response Team
- Voluntary Shared Work Program
- Incumbent Worker Training

Explore New Ideas

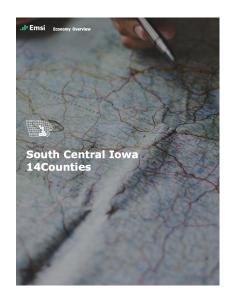
- Workforce Development Boards
- Business Sector Partnerships
- Workforce Development Boards

Finding More Workers/Expanding

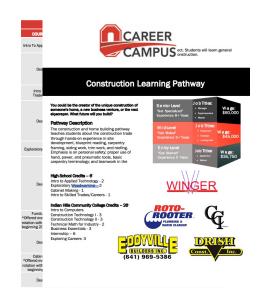
- lowaWORKS job bank
- Recruitment and hiring events
- Home Base Iowa
- Grants for Child Care
- Employer Training Innovation
- Iowa Vocational Rehab.
- Work Opportunity Tax Credit (WOTC)
- The Federal Bonding Program
- Adult/Dislocated Worker
- Iowa STEM Externships



Recent Initiatives



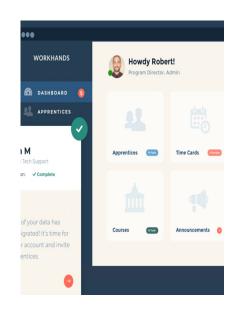
EMSI Burning Glass – LMI



Industry Specific
Course Guides



Apprenticeship Process Guide



Workhands



Future Initiatives



Identify Federal, State, and Local Funds to Strategically Support Workforce Development Initiatives

Resource Sharing & Alignment

Industry Sector Partnerships

Workforce
Ecosystem
Assessment



How Do We Collaborate?



Increase the ROI for Community Prosperity through Partnership

Collaboration

1	Economic & workforce development strengths and weaknesses.	Economic & workforce development stakeholders and partners.
2	Local area's place in the broader regional economy.	7 Needs of local businesses.
3	Economic & workforce development vision and goals.	Supports for start-up, growth and expansion of local businesses.
4	Economic & workforce connections and policies.	Economic & workforce development messaging.
5	Regulatory environment.	Economic & workforce development data.

Considerations

What do each of you do that may overlap each other's duties?

What are each of you working on now?

How can you work more closely together to provide that support?

Local economic/workforce
- Strengths, Weaknesses,
Opportunities and Threats
to local area

What are the ed and wd vision and goals? What are your plans for getting there together?

What policies or regulatory issues may be in the way of your progress?

Do your stakeholders/partners overlap? Can you communicate better with them and between you? Can you establish an online communication forum for your local region? Who would you invite?

Have you considered a customer relationship management tool so that you all know and understand the needs of the business community?

How are you supporting start-ups, growth and expansion of local businesses? What more can be done?

Can you show the world that you are working together?

What message should you send out to let people know you are collaborating?



Synergy

Planning

- Goal setting
- Marketing
- Grant writing
- Labor Market Information
- Community volunteering activities

Education

- Career awareness
- Lifelong career planning/pathways

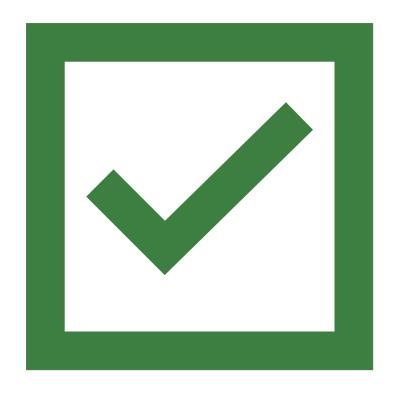
Business Services

- Employer outreach (Sector and Cluster Strategies)
- Workforce preparation and training
- Retention (of businesses and talent)
- Succession planning support (of businesses and talent)



Next Steps

Solution Focused



Integrate local workforce boards into regional planning bodies as board or committee members

Align workforce and economic development efforts

Connect with your local workforce board director

Provide workforce professionals economic development with training



Join a workforce board

Understand laws, regulations, policies

There is time and commitment is required

Healthy challenge and dialogue is encouraged

Bring subject matter expertise

Leverage the talent of your members

New network across the state and other boards



Executive Directors

Executive Director Contact Information				
Last Name	First Name	Email	Organization	
Kress	Eric	eric.kress@ciwdb.org	Central Iowa LWDA	
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Swafford	Miranda	director@mississippivalleyworkforce.org	Mississippi Valley LWDA	
Williams	Taylor	taylor@workforcedevelopmentboards.com	Northeast Iowa LWDAs	
Tedrow	Krista	executivedirector@sciwalwdb.org	South Central LWDA	
Bolinger	Jesse	jesseo@bolinger.org	Southwest Iowa LWDA	
Gernhart	Brittney	bgernhart@caasiouxland.org	Western Iowa LWDA	



Helpful Links & Resources

- WorkforceGPS Here you will find curated communities of interest, useful webinars and other training resources, promising workforce development practices, and relevant evidence-based research – giving you the tools you need to help you create innovative approaches to improve the employment prospects of job seekers.
- WIOA and Economic Development
- State and Local Workforce Development Board Desk Reference
- WIOA Workforce Development Boards Fact Sheet
- Sector Strategy Resources
- Iowa Association of Workforce Boards





Technical Assistance



<u>Safal Partners</u> - A national management consulting firm intensely focused on education and workforce alignment--we bridge the gap between ideas and outcomes.

Next Level Now - U.S. Department of Labor's Employment and Training's hub for delivering strategic, short- and long-term technical assistance (TA) to the public workforce system and partners, assisting them at the state and local level as they improve services, quality, and outcomes for jobseekers and employers.





Registered Apprenticeship Center of Excellence - The Registered Apprenticeship Technical Assistance Center of Excellence is focused on helping key stakeholders across these three systems build and scale strategic partnerships to put more American workers on high-quality apprenticeship career pathways.



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